

TFCI INVESTOR FEEDBACK FORM

Dear Investor,

We consider your association and patronage most valuable and would like to further improve our services. We, therefore, request you to give us your feedback by ticking the box, which you feel appropriate. Your grading of our service would enable us to serve you better.

Please drop the completed Feedback Form in the Suggestion Box kept at TFCI Head Office 4th Floor, Tower 1, NBCC Plaza, Sec-V Pushp Vihar, Saket, New Delhi –110 017.

We thank you for sparing your valuable time.

• Name (Optional)						
• Education	Post Graduate		Graduate		Undergraduate	
• Occupation	Service		Student		Business	
	Household		Self-employed			
• Age	Less than 20 years		20 to 30 years		30 to 40 years	
	40 to 60 years		60 years & above			
• Annual Income	Below Rs.50,000		Rs.50,000 - 1 lakh		Rs.1 - 2 lakh	
	Rs.2 lakh & Over					
• Investor in	Equity shares		Bonds			
TFCI Office Visited				Date of visit		

Strongly Disagree (1) Strongly Agree (5)

		1	2	3	4	5
1.	Whenever I visit the TFCI office I feel myself welcomed					
2.	The Premises are neat, clean and tidy.					
3.	The staff is always available at the counter					
4.	The staff is well behaved, courteous and polite.					
5.	Business hours of the office are convenient to me.					
6.	The staff is helpful, co-operative and prompt					
7.	In this office the customer is not required to move from pillar to post.					
8.	The staff listens to my problems and try sincerely to solve the same.					
9.	The staff has requisite knowledge/ information on various bonds / deposit schemes to guide me.					
10.	Whenever I face any difficulty the staff is quick to respond.					